



Change Begins
in Our Backyard

Dauphin Consumers
Co-operative Ltd
Sustainability Report
March 2024



DAUPHIN CONSUMERS CO-OPERATIVE LTD

VISION STATEMENT

Enrich the life of our communities.

MISSION STATEMENT

We make a difference by building valued relationships with our Members, Team Members and Communities one interaction at a time.

VALUES

Respect

Value our guests, workplace, environment and community

Honesty

Truthful in every decision and action

Service

Committed to delivering legendary guest experiences

Excellence

Strive to be the best

RESPECT • HONESTY • SERVICE • EXCELLENCE



Contents

Table of Contents

Sustainability Report.....	1
Vision, Mission, and Values.....	2
Contents.....	3
Environment.....	4
Dauphin Co-op Recognizes Good Work.....	5
Local Volunteers Matter.....	6
Volunteer Impact.....	7
Locally Invested.....	8
Community Support.....	10
Supporting Local.....	11
Loop Resource.....	12

Dauphin Co-op operates seven locations in Dauphin and Ste Rose, MB. We serve our members and customers with products and services that help build, feed, fuel and grow the communities where we live, work and play.

We are a different kind of business. We not only work for our communities, but we are owned by our community members.

Sustainability is a key component of our business by planning and investing for the long-term, with the communities and environment in mind. We work to create jobs and partner with other organizations and local businesses to live our vision – to enrich the life of our communities.

Our profits do not leave the community, they go back into it and back to our member-owners. We take pride in our community and our commitment to providing quality products and services at competitive prices.

Dauphin Co-op employs 200 Team Members and serves more than 13,000 members. Being a member means you are an owner and earn equity on your purchases. When you shop Co-op, you are contributing back to our communities.

Every Co-op is owned by its members, who democratically elect a Board of Directors. The Board of Directors works with management to operate the business and serve its members.

Thanks to the insights and commitment of our Brand Ambassador Committee and Team Members, data was collected for this report to be presented to you, our members.

Environment

We carefully consider the environmental impact of each choice we make, from sourcing products to managing waste. Whether it's our Agro Team working with local farmers to ensure they are applying the right amount of nutrients at the right rate at the right time to ensure soil health for future generations, or the Home and Building Team sourcing products from Canadian suppliers that operate sustainably, or the Gas Bar Team only printing receipts when a customer wants one – we are mindful of the environmental impact of our actions.

We've been serving generations of families here in our area and have a responsibility to protect the environment for future generations.



Battery Returns
232 vehicle batteries
644 kgs of household
batteries recycled



Propane Tanks
157 old propane tanks
have been recycled



183 kgs of damaged pet food
packages and **43 kgs** of litter were
diverted from the landfill and
donated to Parkland Humane Society



1,203 kgs of plastic
wrap and bags diverted from
landfill for use in
manufacturing decking
material and more



Cardboard Recycled
321 cardboard bales = **116,824 kgs**
Plus **1,690** yds of cardboard



Tabs for Wheelchairs

Rachel Goy, Admin Team, collects tabs to donate towards specialized wheelchairs for deserving children in Manitoba. Thanks to the generosity of the community approximately **211 kgs** were taken to the Winnipeg drop-off Centre in 2023. See our website for more information.

Dauphin Co-op Recognizes Good Work

Dauphin Co-op celebrates the success of our Team Members and recognizes their contributions toward personal growth, our organization, and to our communities. Our Team Members create and share meaningful experiences every day – with our customers and with each other. The team at Dauphin Co-op works together, connecting with local members and giving back to the community. We firmly believe they are the reason for our continued success.

We would like to acknowledge the long-term service of the following employees within our organization in 2023:

40 Years

Gaylene Bertrand, Bakery Department

20 Years

Darrel Hrycay, Dauphin Building Centre

15 Years

Brent Gazdewich, Main Street Gas Bar
Gerald Warelis, Dauphin Building Centre

10 Years

Sherry Holland, Deli Department
Kaitlyn McIntyre, Main Street Gas Bar
Beverly Matters, Dauphin Agro NH3

5 Years

Laura Hancharyk, Administration
Michel L'Heureux, Ste Rose Home Centre
Naomi Guiboche, Bakery Department
Christopher Gayowsky, Bakery Department
Matthew Lavallee, Meat Department
Ryan Lobert, Grocery Department
Dyanna Nowroski, Administration

Local Volunteers Matter

Volunteers are the backbone of our communities, dedicating their time to a wide range of causes and initiatives. From community projects to youth programs, sports teams to local organizations and venues, volunteers play a vital role in making our communities vibrant and thriving.

We are so grateful to each and everyone of our Co-op employees for the sacrifices they make to enrich the life of our communities through volunteerism. Cheers to these employee efforts in 2023.

2023 Volunteers



Tiffany Armstrong
Darian Bercier
Stephen Bunka
Joan Chetyrbok
Alvin Ferance
Jessica G
Katelyn Giesbrecht
Naomi Guiboche
Melinda Harris
Tara Higgins
Michael Hoehne
Bob Humberstone
Lisa Legge
Greg Kaminski
Les Kuzyk
Bev Matters
Kyle Moriaux
Gail Oar
Ethan Ponask
Jesse Ritchot
Tylee Rudkavich
Kenny Sawicki
Terron Stykalo
Weston Warkentin
Jason Zurba

Justin Barsewsky
Brenda Bottrell
Bill Busby
Lorne Eiffert
Raymond Forbes
Natalie Gabriel
Rachel Goy
Brenna Haggerty
Laura Hancharyk
Derek Heise
James Houle
Tanya Ivanchencko
Ryan Lobert
Caitlyn Kraska
Murray Lennartz
Nicole McIntyre
Kelly Moroz
Anna Marie Penzes
Cynthia Prawdzik
Cade Robinet
Chad Salhulka
Josh Schur
Joey Sutherland
Alexis Verhaughe
Ralph Zurba

Jane Belanger
Percy Bryce
Samantha Butler
Jayden Erlendson
Travis Forbes
Brad Gayowski
Brenda Green
Ron Halabisky
Jerry Hale
Trent Hill
Joe Houston
Richard Ives
Dylan Loucks
Laura Kostur
Quinn MacMillan
Stacey McIntyre
Dyanna Nowroski
Tony Perih
Jeannette Ritchot
Rebecca Rudkavich
Midge Sametz
Courtney Seitter
Amber Tarrant
Gerald Warelis

Our Team Members volunteered 4,323 hours in 2023.
That is equivalent to over 540 eight-hour days.

Volunteer Impact

Each month, Team Members record their volunteer hours and quarterly a draw is made for a \$500 donation to the winner's charity of choice. Our volunteers have made a local impact.



Ken Sawicki chose the Parkland Humane Society as the recipient. Ken volunteers for Parkland Humane Society and finds it uplifting to be able to help those that cannot help themselves.



Terron Stykalo chose the Parkland Ukrainian Family Fund as the recipient. Terron has family in Ukraine that have felt the effects of the war. He is proud of his Ukrainian heritage and proud of the ways this organization has helped Ukrainians that have moved here.



Cynthia Prawdzik chose the Parkland Ukrainian Family Fund. Cynthia is Ukrainian and said she cannot imagine having to leave her home, flee to another country and start life all over again. Cynthia also arranged a collection of school supplies donated by Co-op employees.

Joe Houston chose the Creative Common. Joe and a group of community-minded individuals founded the organization with the mission and goal to make specialized tools and education available to all people in our region.



Locally Invested

At Dauphin Co-op we strive to make our communities better places to live, work and play. To live our Vision: Enrich the Life of our Communities.

We do this by supporting community organizations, groups, sports and initiatives.



Dauphin Co-op provided \$10,000 in funding for the Support our Seniors Fund established by Dauphin & District Community Foundation in response to the devastating accident on June 15, 2023, that has deeply impacted our community.

The Fund will provide funding for programming, equipment and activities that support seniors.

Dauphin Co-op matched the first \$500 in pledges raised for a total of \$1,310 raised for the Food for Thought Program in 2023



Turtle River Trails received \$85,000 through Co-op Community Spaces for Phase 2 of the Trails to help upgrade the Ducks Unlimited walkways, toboggan hill, disk golf course and nature playpark.





Dauphin Kings
Jersey Sponsor
Ag Appreciation Night Sponsor

Dauphin Co-op partnered with twelve MB Co-ops to make a bigger impact as Resilient Minds Sponsors for Manitoba Farmer Wellness Program. This program provides free and confidential counseling for farmers and their families when they need it most.



Dauphin Minor Hockey U15 Silver Team &
Tournament Sponsor

Community Support

At Dauphin Co-op we strive to make our communities better places to live, work and play through sponsorship and donations. In addition to those featured, here are just a few community-based organizations Dauphin Co-op has supported in 2023:

Bratstva Dance
Canada's National Ukrainian Festival
Dauphin Ag Society
Dauphin's Countryfest
Dauphin & District Food Bank
Dauphin & District Shrine Club
Dauphin Fire Department
Dauphin Hero Club
Dauphin Minor Ball
Dauphin Neighbourhood Renewal
Dauphin Recreation Services
Dauphin Rotary Club
Ducks Unlimited
Ethelbert School
Fort Dauphin Museum
Lakeshore Curling Club
Lt Col Barker Cadets
Mossey River Days
North Gate Trails
Ochre River Recreation
Parkland Chamber of Commerce
Parkland Rangers Hockey
Parkland Ukrainian Family Fund
Peter Pan Daycare
Rorketon Fire Department
Smith Jackson School
Ste Rose Grotto
Ste Rose Minor Ball
Ste Rose Mud Bog
Ste Rose School
Westlake Community Centre
Winnipegosis Curling Rink
Whitmore School
Yellowhead Chiefs Hockey
Zirka Dance
Charlie Brown Daycare
Countryfest Community Cinema
Dauphin 4-H Beef Show & Sale
Dauphin Curling Club
Dauphin Kin Club
Dauphin & District Snowmobile Club
Dauphin Fish & Wildlife
Dauphin Kings Hockey
Dauphin Minor Hockey
Dauphin Ochre Band Parents
Dauphin Ride Program
DRCSS
Ecole Jours de Plaine
Ethelbert Community Club
Knights of Columbus
Laurier Community Club
Mackenzie Middle School
Mountainview School Division
Ochre River Fire Department
Parkland Campus Kids
Parkland Humane Society
Parkland Super league of Curling
Parkland Vipers Volleyball Club
Rorketon Curling Rink
Senior's Bowling League
Ste Rose Art Hive
Ste Rose Hoof & Holler
Ste Rose Minor Hockey
Ste Rose Recreation
Tinkerbelle Nursery School
Winnipegosis Cattlemen's Association
Winnipegosis Fish & Wildlife

Fuel Good Day

Ten cents per litre of fuel sold was donated to
The Court Project, Ste Rose, MB.

Over \$6,800 was raised for a community basketball court.



Supporting Local

When we say local, we mean local – locally grown, raised, produced or manufactured in Manitoba. We are proud to carry locally produced products and truly value knowing where they come from. If you are a Member of Dauphin Co-op, you understand that this business is owned by members of the communities it serves. That is why it is more important than ever to partner with and support our local producers. By sourcing local products, we help save emissions by reducing shipping distance and cut down on the uncertainty of shipping delays from other parts of the country or across the world.

Sourcing local, Manitoba products is not limited to edible foods; we also source grain bins from Meridian Manufacturing, Winkler, MB, Koch Fertilizer in Brandon, MB, Brett Young Seeds in Winnipeg, and AGI in Winnipeg. Visit our website for a list of Manitoba companies that we work with.



Vermillion Growers

Greenhouse, Dauphin MB

Vermillion Growers is committed to growing high quality, tomatoes-on-the-vine year-round.

A state-of-the-art facility was built in Dauphin and we are proud to carry these locally grown tomatoes in our Food Store.

Monarch Wild Rice

Sustainably sourced from Northern Manitoba Lakes
Monarch Wild Rice is harvested by hand from the pristine lakes of Northern MB and SK and carefully roasted and packaged to preserve its natural flavours, textures, and nutrients. We are proud to carry this whole grain wild rice and support this MB business.





Loop Partnership

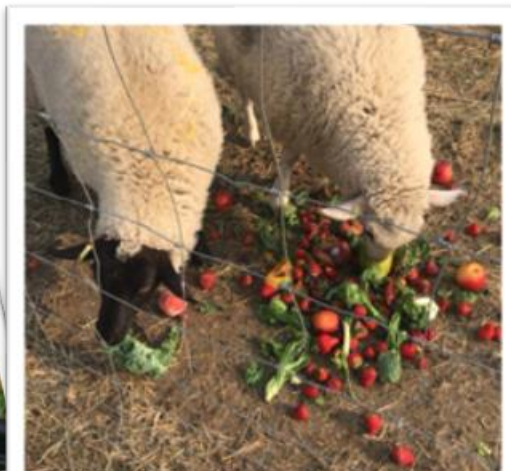
Food waste is a challenge facing many retailers. In Canada, approximately 32% (11 million tonnes per year) of food is wasted and avoidable. Diverting this wasted food from landfill represents an opportunity to help those in need and improve environmental performance.

There are a number of opportunities to address food waste:

- Feed hungry people — this option includes redirecting surplus edible food to organizations such as food banks. These organizations collect and redirect food to feed those in need in our communities.
- Feed animals — this option represents an opportunity to donate to a farmer or producer in our community by sending perishable items not suitable for human consumption to local farms.

We donate loaves of bread and more to Dauphin Friendship Centre and Dauphin Neighbourhood Renewal Corp. each week and many other items to the Dauphin and District Food Bank. We also donate damaged pet food packages to our local Humane Society.

Dauphin Co-op is pleased to partner with Loop Resource to offer perishable items to farms diverting them from the landfill. In 2023, we have diverted **86,404 kg** from the landfill to feed animals on local farms.



“Animals are really getting such a variety of things to eat! Things we’d never thought to feed them”

“Animals are so spoiled! Pick up went well, always friendly staff at dock.”

“Two young men helping me were awesome, very polite and friendly. They made the pickup perfect”

“Staff went out of their way to be extra helpful, and it was appreciated!”

A photograph of a row of blue recycling bins on a snowy street. The bin in the foreground has the 'CO-OP' logo on it. The background shows a residential street with trees and a clear sky.

**Committed to
our
Members,
Communities
and the
Environment
for future
Generations**